

Transportation Options

for Senior Adults in the Capital District

2026



Albany County | Rensselaer County | Saratoga County | Schenectady County



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TRANSPORTATION OPTIONS FOR SENIOR ADULTS IN THE CAPITAL REGION



DIRECTORY

For older adults, transportation is a vital aspect of remaining independent since it provides access to healthcare, support services, and community activities.

Health conditions can prevent people from driving safely. Medical appointments, grocery shopping, and social activities can decrease after people no longer have the ability to drive themselves or have a friend or family member to transport them. Arranging transportation to appointments can be challenging without having information on transportation options.

In addition to using a personal vehicle, transportation options are available. These include public transportation, senior transportation vans, medical transport services, volunteer-based programs, and taxi services. More recently, ride-sharing platforms such as Uber, Lyft, and GoGoGrandparent have also become popular choices for transportation.

This directory provides the name, contact information, specific services provided, hours of service, accommodations, and fees for the transportation options in Albany, Rensselaer, Saratoga, and Schenectady counties.

Developed by Albany Guardian Society and the Capital Region Transportation Council, this directory is intended to assist in finding transportation options for their healthcare, support, and other appointments.





Albany Guardian Society's mission is to improve the lives of older adults in the Capital Region, their families and their caregivers, through information, education, research, and collaboration. AGS offers over 100 classes each year in a classroom setting or through Zoom. Along with this Transportation Directory, Albany Guardian Society publishes Housing Options Directories. The directories are for Albany, Rensselaer, Saratoga, and Schenectady counties.

For more information about AGS, go to www.albanyguardiansociety.org or call 518-434-2140.



Capital Region Transportation Council

is the designated Metropolitan Planning Organization required by federal law for the Albany-Schenectady-Troy and Saratoga Springs metropolitan areas. Supported with federal funding, the Transportation

Council is a forum for local elected officials and transportation representatives to share ideas and make decisions about major transportation capital investments, including about \$100 million in mostly federal funding per year. The Regional Transportation Coordination Committee (RTCC) is hosted by the Capital Region Transportation Council and includes public, private, non-profit, and human services transportation providers. The RTCC works toward better integration and coordination of public transit-human service agency transportation services.

For more information about the Transportation Council, go to www.capitalmpo.org or call 518-458-2161.

Disclaimer

All of the information provided in this directory was requested directly from each transportation company. Prices and services offered are subject to change without notice. Albany Guardian Society and the Capital Region Transportation Council are not responsible for the availability and quality of services described in this directory.

How to Use this Directory

How Is the Directory Organized?

The directory is organized alphabetically by organization name. At the beginning of the directory, we have included a table showing which organizations provide services in each county – Albany, Rensselaer, Saratoga, and Schenectady.

Am I Eligible?

Many of the organizations listed here restrict their services to certain individuals. Restrictions may be based on your age, where you live and whether you have a disability or other health condition. In addition, some organizations require you to pre-register before receiving a ride or other services. These restrictions are listed in the “Who May Ride” section within each listing.

Where Can I Go?

Most organizations listed here will provide services within a certain area. Some organizations will only provide a ride for certain trip purposes, such as medical or shopping. This information is listed in the “Description” section within each listing.

What If I Have a Disability, or Need Special Accommodations?

This directory provides information about services if you use a wheelchair, have a service animal, have limited or no vision, or if you have a specific diagnosis. These are all contained in the “Can Accommodate” section within each listing. If a listing does not have a “Can Accommodate” section, the organization may not have an ability to provide services to you. If you have any questions about available accommodations, contact the organization directly.

If you use a walker, cane, or other mobility aids, you may need to be able to enter and exit the vehicle without assistance, and load it into the vehicle yourself. If you use a large mobility aid and you are scheduling a ride in a small vehicle such as a van, advise the provider that you will need some space for your mobility aid.

Where Can I Get More Information?

Each listing provides contact information that you can use to reach each organization directly.

What Do Transportation Providers Expect of Me?

All providers require riders to remain seated with a seatbelt, or in the case of a wheelchair, that it is secured, for the duration of the trip.

What is Uber and Lyft?

They are both private transportation services that employ individually contracted drivers to provide the transportation. Rides are arranged electronically (primarily through a smartphone) for one-way transportation.

What is GoGoGrandparent?

It's a service scheduled through the telephone that arranges transportation for older adults, using Uber or Lyft. There is a separate charge for this service beyond the cost of the transportation.

A family member, friend, or caregiver can be registered to receive text messages about the trip in case they are concerned about the person who requested the ride. They will receive text messages when the person requested a ride, who the name of the driver is, how long before the driver gets there, if they got picked up, and when they were driven back home.

Definitions

Adaptive Equipment

The items a person needs to help them with certain tasks. For this publication, examples of adaptive equipment could be a wheelchair, walker, rollator (a walker with wheels, sometimes handbrakes, and a seat), crutches, a cane, motorized scooter, or stretcher.

Ambulate

A term used to describe how you walk, get around, or move about.

Bedside-to-Bedside

Medically trained crew or personnel accompanies the rider when they are transported from one location to another. This includes transferring the person via wheelchair or mobile hospital bed to the properly equipped vehicle. The rider requires continued medical care or assistance from their departing location until they reach their receiving destination. This is the highest level of assistance.

Curb-to-Curb Service

The rider is picked up at the curb and then dropped off at the curb when they reach their destination. The rider must be able to get out of their home and out to the curb by themselves, without any assistance from the driver.

Door-to-Door

The rider may require door-to-door transportation if they need assistance getting out of their home and into their appointment. This involves trained drivers entering the residence and physically assisting the individual into a wheelchair, onto a stretcher, or simply helping them to walk out of their home. This is a higher level of assistance than curb-to-curb service.

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Provider by County

ALBANY

Provider	Who May Ride	Page
A+ MediTrans	Anyone	11
ACC Medlink	Anyone	11
Access Transit Services	Albany residents 60+	12
Adirondack Trailways.....	Anyone	12
Advantage Transit/Yellow Cab.....	Anyone	13
All Go Transportation	Anyone	13
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	14
Amazing Grace Transportation	Anyone	14
American Cancer Society.....	Cancer patients that transfer independently ..	15
Answer to Transportation.....	Anyone on Medicaid without a wheelchair.....	15
AYN Transportation LTD	Anyone	16
Bethlehem Senior Services	Town of Bethlehem residents 60+	17
Capital City Taxi	Anyone	18
Capital District Medical Transportation	Anyone	18
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CDTA STAR	Must be disabled	20
Colonie Senior Service Centers.....	Colonie residents 60+	22
Community Caregivers.....	Disabled, elderly and non-driving Individuals ..	22
DAV Volunteer Transportation Network.....	Veterans in Albany County.....	25
Eddy SeniorCare Transportation.....	Residents enrolled in Eddy SeniorCare / PACE ..	26
GoGoGrandparent	Anyone	27
Guilderland Senior Services	Guilderland residents 60+	28
Jewish Family Services Project 5	Jewish seniors 60+	29
Kings Transportation Service	Anyone who can ambulate on their own	29
Lyft.....	Anyone	30
Medicaid Transportation	Medicaid enrollees	31
Mohawk Non-Emergency Transportation.....	Anyone	31
New Scotland, Town of.....	New Scotland residents 62+	33
Safe Care Mobility Services.....	Anyone	36
Senior Projects of Ravena	Ravena residents 60+	41

Provider by County

ALBANY

Provider	Who May Ride	Page
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Uber.....	Anyone	43
Umbrella of the Capital District	62+ or disabled	44

Provider by County

RENSSELAER

Provider	Who May Ride	Page
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ACC Medlink	Anyone	11
Adirondack Trailways.....	Anyone	12
Advantage Transit/Yellow Cab.....	Anyone	13
All Go Transportation	Anyone	13
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	14
Amazing Grace Transportation	Anyone	14
American Cancer Society.....	Cancer patients that transfer independently...	15
Answer to Transportation.....	Anyone on Medicaid without a wheelchair.....	15
AYN Transportation LTD	Anyone	16
Capital City Taxi	Anyone	18
Capital District Medial Transportation	Anyone	18
CDTA.....	Anyone	19
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Community Caregivers.....	Disabled, elderly & non-driving individuals	22
Eddy SeniorCare Transportation.....	Residents enrolled in Eddy SeniorCare / PACE	26
GoGoGrandparent.....	Anyone	27
Jewish Family Services Project 5	Jewish seniors 60+	29
Kings Transportation Service	Anyone who can ambulate on their own	29
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Medicaid Transportation.....	Medicaid enrollees	31
Mohawk Non-Emergency Transportation.....	Anyone	31
Rensselaer County Unified Family Services Department for the Aging.....	60+	35
Rensselaer County Veterans Van Service	Veterans in Rensselaer County.....	36
Safe Care Mobility Services.....	Anyone	36
Suburban Transportation.....	Anyone	43
Uber.....	Anyone	43
Umbrella of the Capital District.....	62+ or disabled	44

Provider by County

SARATOGA

Provider	Who May Ride	Page
A+ MediTrans	Anyone	11
ACC Medlink	Anyone	11
Adirondack Trailways.....	Anyone	12
Advantage Transit/Yellow Cab.....	Anyone	13
All Go Transportation	Anyone	13
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	14
Amazing Grace Transportation	Anyone	14
American Cancer Society.....	Cancer patients that transfer independently...	15
Answer to Transportation.....	Anyone on Medicaid without a wheelchair.....	15
AYN Transportation LTD	Anyone	16
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Care Links of Southern Saratoga County	Southern Saratoga County residents 60+	19
CDTA.....	Anyone	19
CDTA STAR	Must be disabled	20
Clifton Park Senior Express.....	Clifton Park residents 50+	21
Conkling Center, The	55+	23
Corinth Senior Citizens Center	Corinth residents 60+	24
GoGoGrandparent.....	Anyone	27
Halfmoon, Town of, Senior Express.....	Halfmoon residents 55+	28
Jewish Family Services Project 5	Jewish seniors 60+	29
Kings Transportation Service	Anyone who can ambulate on their own	29
Lyft.....	Anyone	30
Mechanicville Public Transit.....	Anyone	30
Medicaid Transportation.....	Medicaid enrollees	31
Mohawk Non-Emergency Transportation.....	Anyone	31
Moreau Community Center Dial-A-Bus	South Glens Falls School District residents 55+ or disabled	32
Safe Care Mobility Services.....	Anyone	36

Provider By County

SARATOGA

Provider	Who May Ride	Page
Saratoga County Department of Aging and Youth Services	60+	37
Saratoga County Office for the Aging Senior Transportation Van	60+	38
Saratoga County Veterans' Service Agency	Veterans in Saratoga County	39
Saratoga Senior Center	Saratoga Spring residents 50+	40
Stillwater Elder Care	Stillwater & Mechanicville residents 60+ who are not on Medicaid	42
Suburban Transportation	Anyone	43
Uber	Anyone	43
Umbrella of the Capital District	62+ or disabled	44
Waterford Senior Center	Waterford residents 55+	44
Wellness Express Transportation by Captain Community Human Services	60+	45

Provider By County

SCHENECTADY

Provider	Who May Ride	Page
A+ MediTrans	Anyone	11
ACC Medlink	Anyone	11
Adirondack Trailways.....	Anyone	12
Advantage Transit/Yellow Cab.....	Anyone	13
All Go Transportation	Anyone	13
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicare transportation	14
Amazing Grace Transportation.....	Anyone	14
American Cancer Society.....	Cancer patients that transfer independently...	15
Answer to Transportation.....	Anyone on Medicaid without a wheelchair.....	15
AYN Transportation LTD	Anyone	16
Capital City Taxi	Anyone.....	18
Capital District Medical Transportation	Anyone.....	18
CDTA.....	Anyone	19
CDTA STAR	Must be disabled	20
Eddy SeniorCare Transportation.....	Residents enrolled in Eddy SeniorCare / PACE	26
GoGoGrandparent.....	Anyone	27
Jewish Family Services Project 5	Jewish seniors 60+.....	29
Kings Transportation Service	Anyone who can ambulate on their own	29
Lyft.....	Anyone	30
Medicaid Transportation.....	Medicaid enrollees	31
Mohawk Non-Emergency Transportation.....	Anyone	31
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Safe Care Mobility Services.....	Anyone	36
Scotia Glenville Seniors	Glenville residents 55+	41
Suburban Transportation.....	Anyone	43
Uber.....	Anyone	43
Umbrella of the Capital District.....	62+ or disabled	44

Notes

A+ MediTrans

Address: 23 Railroad Ave., Albany, NY 12205

Web Address: www.rejha.com

Email Contact: info@rejha.com

 **518-433-7433**

Who May Ride: No restrictions.

Description: Provides door-to-door, curb-to-curb, and ambulate/wheelchair transportation for all trip purposes from any location.
Service hours: anytime.

Can Accommodate: Wheelchairs and stretchers, people with limited or no vision, people with dementia.

To Schedule: Advance notice preferred but last minute trips can be arranged.

Fees: \$12.50 base fare for one-way curb-to-curb during business hours; \$30 base fare for one-way door-to-door during business hours; \$45 base fare for one-way ambulette/wheelchair trip during business hours; plus \$2.25 - \$2.50 per mile. Additional cost per mile for one-way trips over 35 miles.

ACC Medlink

Address: 1732 1st Ave., New York, NY 10128

Web Address: [www.medic-trans.com/
medical-transport-service](http://www.medic-trans.com/medical-transport-service)

Email Contact: info@medic-trans.com

 **855-449-9889**

Who May Ride: No restrictions.

Description: Bedside-to-bedside non-emergency medical transportation with a minimum distance of 200 miles. Service includes shifting and turning, personal needs such as cleaning, maintaining a catheter, and prescribed medications. A state to state medical transport only.
Service hours: anytime.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Schedule ahead as much as possible but 24 hours is required.

Fees: Call or check the website.

Access Transit Services

Address: RSS, 4th Fl., 525 East St.
Rensselaer, NY 12144

 **518-437-5161**

Web Address: www.cdta.org/access-transit-services-faqs

Email Contact: accesstransit@cdta.org

Who May Ride: Albany County residents 60+ who do not own a car or have other means of transportation and are not Medicaid recipients; Medicaid recipients can go grocery shopping once a week.

Description: Provides local rides to adult day programs, doctor, pharmacy, congregate meals, and groceries. Also provides trips to medical appointments in Albany, Rensselaer, Saratoga, and Schenectady Counties. First time callers will need to be registered by a call center representative and sign a consent form.
Service hours: call for details.

Can Accommodate: Service dogs, wheelchairs, scooters, and lifts.

To Schedule: Call Monday - Friday, 8 a.m. - 5 p.m., at least 2 business days ahead unless it is an emergency.

Fees: Suggested contribution is half the cost of trip by cash, check, or money order.

Adirondack Trailways

Address: 66 Green St., Albany, NY 12207

 **800-858-8555**

Web Address: www.trailwaysny.com

Who May Ride: No restrictions.

Description: Fixed route service with stops in downtown Albany, the Albany Airport, SUNY Albany, Saratoga Springs Train Station, and downtown Schenectady with service to destinations outside the Capital Region. Will provide some assistance to get on and off the vehicle.
Service hours: according to scheduled routes.

Can Accommodate: Wheelchairs, service animals.

To Schedule: Tickets may be purchased at stations with ticket offices, subject to availability.

Fees: See website or call. Payment by credit or debit card online, cash or credit/debit card at ticket offices.

Advantage Transit/Yellow Cab

Address: 133 Lark St., Albany, NY 12210

Web Address: www.albanytaxi.com

Email Contact: info@albanycarservice.com

 **518-434-2222**

Who May Ride: No restrictions for medical service vehicles. For taxi service, no wheelchairs.

Description: Taxi provider will lend a hand or push a wheelchair.
Service hours: anytime.

Can Accommodate: Wheelchairs for medical service vehicles, and service animals.

To Schedule: Trips may be scheduled as needed.

Fees: Call for fees. Payment is by cash in the vehicle or credit cards over the phone.

All Go Transportation

Address: 11 Computer Dr. West, Suite 216,
Albany, NY 12205

Web Address: www.allgotransit.com

Email Contact: contact@allgotransit.com

 **855-255-4603**

Who May Ride: No restrictions.

Description: Provides door-to-door service for wheelchairs, may enter the home for stretcher.
Service hours: Monday - Friday, 6 a.m. - 5 p.m.;
Saturday, 7 a.m. - 2 p.m.

Can Accommodate: Wheelchair and stretchers, with one companion.

To Schedule: Please call 2-3 days before transportation is needed.

Fees: Call for details if not using insurance for payment.

Alliance for Positive Health

Address:	845 Central Ave., Suite 202, Albany, NY 12206	 518-434-4686
Web Address:	www.allianceforpositivehealth.org/get-help/transportation	
Email Contact:	whitetransportation@alliancefph.org	
Who May Ride:	People living with HIV/AIDS who are not eligible for Medicaid transportation. In areas that have buses, a doctor note explaining the medical reason you can't use the bus is required to be eligible for a taxi.	
Description:	Transportation assistance may be in the form of taxi rides, bus passes, gas cards, and in limited circumstances – bus or train tickets. Please call for more information. Service hours: 9 a.m. - 5 p.m.	
Can Accommodate:	Wheelchairs, walkers.	
To Schedule:	Call or email 2 days ahead.	
Fees:	No fee.	

Amazing Grace Transportation

Address:	1575 State St. Schenectady, NY 12304	 518-250-4664
Web Address:	www.amazinggracetransportation.com	
Email Contact:	info@amazinggracetransportation.com	
Who May Ride:	No restrictions.	
Description:	Provides non-emergency medical transportation and caters to senior clients in Schenectady, Albany, Saratoga, and Rensselaer counties. Offers transportation to and from adult day care facilities, hospitals, clinics, rehabilitation centers, errands, and other medical appointments. Service hours: Monday - Saturday, 5 a.m. - 9 p.m.	
Can Accommodate:	Wheelchairs, stretchers, assistive devices, and clients with special needs.	
To Schedule:	Call between 8 a.m. - 5 p.m. or go to the website to send a request.	
Fees:	Call for rates.	

American Cancer Society

Address:	Call for information on local coverage.	 800-227-2345
Web Address:	www.cancer.org/treatment/support-programs-and-services/road-to-recovery.html	
Who May Ride:	Cancer patients traveling to a cancer-related medical appointment who are able to get in and out of a car.	
Description:	Our trained volunteer drivers are happy to pick you up, take you to your appointment, and drop you off at home. All for free and all to make your days a little easier. Please call for more information in your area. A caregiver may need to accompany a patient who cannot walk without help or is under age 18.	
Can Accommodate:	Service animals only, people with limited or no vision with notification.	
To Schedule:	It can take several business days to coordinate your ride, please call well in advance of your appointment date.	
Fees:	No fee.	

Answer to Transportation

Address:	89 2 nd Ave., Troy, NY	 518-892-5551
Email Contact:	Answertotransportation@gmail.com	
Who May Ride:	Anyone on Medicaid who does not require a wheelchair.	
Description:	Door to door or curb to curb service.	
Can Accommodate:	People who use walkers and transport wheelchairs that can be folded up during the ride.	
To Schedule:	Call MAS authorization for Medicaid to schedule trips to medical appointments.	
Fees:	Covered under Medicaid.	

AYN Transportation LTD

Address: 210 Sherdan Ave., Albany, NY 12210

Web Address: www.ayntrans.com

Email Contact: info@ayntransportation.com

 **518-898-6095**

Who May Ride: No restrictions.

Description: Provides non-emergency medical transportation.
Service hours: Monday - Friday, 5 a.m. - 8 p.m., and some weekend availability.

Can Accommodate: Walkers, wheelchairs, stretchers and assistive devices.

To Schedule: Call first to confirm availability 9 a.m. - 5 p.m., then complete the online form - www.ayntrans.com/book-a-ride at least 24 hours in advance and you will receive a quote for the cost for the ride.

Fees: Depends on the need, fill out form on the website and then you will receive a quote. For individuals who do not have Medicaid it will cost \$25.00 to have someone ride with you.

Bethlehem Senior Services

Address:	445 Delaware Ave., Delmar, NY 12054	 518-439-5770
Web Address:	www.townofbethlehem.org/262/transportation	
Email Contact:	posborne@townofbethlehem.org	
Who May Ride:	Town of Bethlehem residents who are 60 or older and live in their own homes or apartments and not in assisted living or nursing facilities.	
Description:	Curb-to-curb transportation, within 17 miles of Town Hall, in Town vehicles (cars/small buses) driven by trained volunteers supervised by Bethlehem Senior Services staff. Transportation does not go to Ravena, Rensselaer County, or Schenectady County. Medical appointments and therapy are the priority with planned grocery shopping and hairdresser/barber appointments on specific days. Social and recreational trips are planned. Bank, pharmacy & voting are possible. Drivers cannot lift wheelchairs. Service hours: 8:30 a.m. - 3 p.m. Please do not make appointments beginning later than 2 p.m.	
Can Accommodate:	Wheelchairs.	
To Schedule:	Rides are pre-arranged. Call Monday - Friday, 9 a.m. - 3 p.m. Appointments should be scheduled in advance.	
Fees:	No fee. Suggested donations are posted in vehicles.	

Capital City Taxi

Address: 4 Admiral St., Albany, NY 12205
Web Address: www.albanynycapitalcitytaxi.com
Email Contact: capitalcitytaxi518@gmail.com

 **518-488-2273**

Who May Ride: No restrictions.

Description: Taxi service for all trip purposes within 75 miles of the capital. Each passenger costs additional. Drivers will assist getting in and out of the vehicle, as well as loading and unloading packages.

Service hours: 24 hours a day, 7 days a week.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Call to schedule, there is no need to schedule in advance.

Fees: Call for fees. Cash or credit card.

Capital District Medical Transportation

Address: 203 Spruce St., Albany, NY 12210
Email Contact: Gferraracdm@gmail.com

 **518-433-1600**

Who May Ride: No restrictions.

Description: Subsidiary of Advantage Transit Group. Provides non-emergency transportation for people in a wheelchair or stretcher, including Medicaid trips. Rides are generally but not guaranteed to be exclusive. Aide or escort may ride free.

Service hours: 24 hours a day, 7 days a week.

Can Accommodate: Wheelchairs, stretchers, service animals, people with limited or no vision, people with dementia.

To Schedule: Calling at least 1 day ahead is preferable, but same day trips may be possible.

Fees: Payment is by cash, check, or over the phone by credit card. Insurance may cover individuals who have Medicaid.

Care Links of Southern Saratoga County

Address: 543 Saratoga Rd., Glenville, NY 12302

Web Address: www.captaincares.org/what-we-do/seniorservices/wellness-express-transportation.html

 **518-399-3262**

Who May Ride: Residents 60+ of Burnt Hills, Charlton, City of Mechanicville, Clifton Park, Halfmoon, Malta, and the Village of Ballston Spa.

Description: Volunteer drivers provide rides including for medical appointments and shopping. Call to discuss any assistance you may require.
Service hours: Monday - Friday, 8 a.m. - 4 p.m.

Can Accommodate: Walkers.

To Schedule: Call to reserve at least 2 weeks in advance, advise if assistance is needed.

Fees: No fees. But voluntary and confidential contributions are accepted.

CDTA

Address: 110 Watervliet Ave., Albany, NY 12206

Web Address: www.cdta.org

 **518-482-8822**

Who May Ride: No restrictions. Half Fare Navigator ID needed to be eligible for half fare.

Description: Fixed route transit along established bus routes in and around Albany, Saratoga Springs, Schenectady, Troy, and Rensselaer. Drivers will assist wheelchair users to secure the wheelchair once in vehicle.
Service Hours: 6 a.m. - 12 a.m. depending on location and bus schedule.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

Fees: Senior citizens 65+: Half fare is \$32.50 for monthly pass; \$0.65-\$1.50 for a single ride by cash or Navigator card, which is available at CDTA sales office, CDTA online, most Capital District Public Libraries, Price Chopper locations, the Empire State Plaza Visitor Center, the Palace Theater, and the Saratoga Springs Train Station.

CDTA STAR

Address: 110 Watervliet Ave., Albany, NY 12206

Web Address: www.cdta.org/star-program

Email Contact: starreservations@cdta.org



Who May Ride: Individuals who, because of a disability or impairment are unable to use the regular fixed route buses. Precertification is required and can take 21 business days.

Description: Complementary paratransit within 3/4 mile of a fixed CDTA route. Reasonable assistance is provided on and off the vehicle and to the building entrance. Companions over the age of 12 may ride for free as space allows and with advance notice.
Service Hours: 6 a.m. - 1 a.m. depending on location and bus schedule.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

To Schedule: Call or email before 4 p.m. the day before the trip is needed, up to 7 days in advance.

Fees: \$2.50 by cash, exact amount only; or STAR tickets which are sold in books for \$30.00 for 13 rides.

Clifton Park Senior Express

Address:	1 Town Hall Plaza Clifton Park, NY 12065	 518-371-4444
Web Address:	www.cliftonparkny.gov/town-services/senior-transportation	
Who May Ride:	Clifton Park residents 50+, adults with a disability considered on a time available basis.	
Description:	Rides for shopping and other appointments such as the senior center, churches, luncheons and activities, in Clifton Park only; and for medical appointments throughout the Capital Region. Drivers will assist getting in and out of the vehicle. An escort may accompany passengers needing assistance. Service hours: Monday - Friday, 8:30 a.m. - 4:30 p.m. in Clifton Park; out of town medical appointments on Monday, Tuesday, Thursday.	
Can Accommodate:	Wheelchairs, service animals.	
To Schedule:	Call Monday - Friday, 9 a.m. - 1 p.m., at least 1 week ahead for trips in Clifton Park, ideally 2 - 4 weeks in advance for out of town medical trips. Medical appointments should be scheduled between 9:30 a.m. - 2 p.m., and may take precedence in scheduling.	
Fees:	Donation envelopes are available in the vehicle.	

Colonie Senior Service Centers

Address: 6 Winners Cir., Albany, NY 12205

Web Address: [www.colonieseniors.org/
transportation-services](http://www.colonieseniors.org/transportation-services)

Email Contact: jkyme@colonieseniors.org

 **518-459-6064**

Who May Ride: Colonie residents 60+ who register with the Centers' transportation department to use transportation services.

Description: Door-to-door van and shuttle bus to medical, pharmacy, shopping, social activities, and other errands in Albany, Rensselaer, Saratoga, and Schenectady Counties. Drivers and escorts can accompany riders.

Service hours: Monday - Friday, 9 a.m. - 3:30 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Call ahead 7 business days. Last minute medical appointments may be accommodated if schedule permits.

Fees: \$5 each way suggested donation by cash or check.

Community Caregivers

Address: 2021 Western Ave., Suite 104
Albany, NY 12203

Web Address: www.communitycaregivers.org

Email Contact: info@communitycaregivers.org

 **518-456-2898**

Who May Ride: Adults who need assistance to live independently in the towns of Berne, Knox, Guilderland, Altamont, Bethlehem (includes Delmar and parts of Glenmont), New Scotland (includes Voorheesville) and Rensselaer County; applications must be completed prior to receiving services.

Description: Volunteers provide door-to-door transportation including to medical, shopping and errands to a defined area in the Capital District. Drivers can't offer hands-on help; riders must be capable of getting in and out of a car independently.

Service hours: Monday - Friday, 9 a.m. - 3 p.m.

Can Accommodate: Walkers.

To Schedule: Call to reserve; 10 days notice is required.

Fees: No fees but donations are appreciated.

The Conkling Center

Address: 79 Warren St., Glens Falls, NY 12801

Web Address: [www.theconklingcenter.org/
transportation.php](http://www.theconklingcenter.org/transportation.php)

Email Contact: mgleason@theconklingcenter.org

 **518-793-1494**

Who May Ride: 55+. All pick-up and drop-off locations must be within 20 miles of the City of Glens Falls. Pre-registration is required before making a reservation.

Description: Door-to-door service to medical and rehabilitation appointments, banks, grocery stores, hairdressers, restaurants, and many other locations within 20 miles of the City of Glens Falls. Individuals requiring assistance, including people with dementia, need to bring a family member or caregiver. All riders must use the ramp. Service hours: Monday - Friday, 8:30 a.m. - 3 p.m.

Can Accommodate: Can accommodate wheelchairs and people with an aide. No transport chairs.

To Schedule: Call Monday - Friday, 8:30 a.m. - 11:30 a.m. about 3 weeks ahead of time; advise if bringing an aide or family member.

Fees: No fee, but donations appreciated by cash or check (donation envelopes are available in vehicles).

Corinth Senior Citizens Center

Address: 22 Hamilton Ave., Corinth, NY 12822

Web Address: [www.townofcorinthny.org/
seniorcenter.aspx](http://www.townofcorinthny.org/seniorcenter.aspx)

Email Contact: corinthseniorcenter@aol.com

 **518-654-2040**

Who May Ride: Corinth senior residents 60+ who are unable to drive or do not own a vehicle. Must be able to get in and out of vehicle without assistance.

Description: Volunteers provide trips to medical appointments, grocery shopping, meals at the Senior Center, and other errands. Shopping trips are available 3 times a month to Saratoga Springs or Glens Falls. No assistance provided, but riders may bring a companion for assistance. Vans are not wheelchair accessible.

Service hours: Monday - Friday, 8 a.m. - 3 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call between 8 a.m. - 3 p.m. 48 hours or more in advance.

Fees: Suggested donation of \$2 by cash or check.

DAV Volunteer Transportation Network

Address: Albany Stratton VAMC,
113 Holland Ave., Rm. 111,
Albany, NY 12208

 **518-626-5504**

Web Address: [www.va.gov/albany-health-care/
dav-vans-transportation-for-veterans](http://www.va.gov/albany-health-care/dav-vans-transportation-for-veterans)

Email Contact: james.graves@va.gov

Who May Ride: Albany County veterans.

Description: You must be a veteran and enrolled in VA health care. Volunteer drivers provide rides to and from medical appointments at Stratton VA Medical Facility. No assistance is available but riders may bring a companion who can help them but need approval from the VA MD or VA NP. Vehicles are not wheelchair accessible.

Service hours: Monday - Friday, 7 a.m. - 12 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call Monday – Friday, 5:30 a.m. – 2 p.m., 2 to 5 days in advance.

Fees: None.

Eddy SeniorCare (Program of All-Inclusive Care of the Elderly Transportation)

Address:

1938 Curry Rd.
Schenectady, NY 12303
Schenectady County

385 Watervliet-Shaker Rd.
Latham, NY 12110 - Albany/Rensselaer County



See County

Phone:

Albany & Rensselaer: 518-213-7526
Schenectady: 518-382-3290

Web Address:

www.eddyseniorcare.com

Who May Ride:

Participants enrolled in Eddy SeniorCare/PACE.

Description:

Provides non-emergency medical transportation and caters to senior clients in Schenectady, Albany, and Rensselaer counties. Offers transportation to and from adult day care facilities, hospitals/ER/urgent care, respite, all urgent and non-urgent medical related transportation clinics, and rehabilitation centers.
Service hours: anytime.

Can Accommodate:

Wheelchairs, stretchers, assistive devices, and clients with special needs.

To Schedule:

Call between 8 a.m. - 4:30 p.m.

Fees:

None. Eddy SeniorCare serves as the participant's Medicare and Medicaid insurance and covers transportation.

GoGoGrandparent

Address: 1600 Bryant Street, #410477
San Francisco, CA 94141

Web Address: www.gogograndparent.com

Email Contact: support@gogograndparent.com

 **855-464-6872**

Who May Ride: Anyone who is able to transfer in and out of the car independently. For an additional cost of \$5.00 each ride, assistance can be provided.

Description: A third-party company that provides concierge service by telephone for registered members by using Uber and Lyft. You do not need a smartphone or the Internet. A family member or a friend can be registered to receive text messages about the trip.

Service hours: anytime.

Can Accommodate: Foldable wheelchairs, service animals, visually impaired, hard of hearing, poor memory. Based on vehicle availability.

To Schedule: You must register to become a member by calling their phone number and at the same time you can schedule a ride.

Fees: There are different options for the membership fee, please see website or call for more information. There is a concierge fee of \$0.27/minute, plus the Uber or Lyft ride fare. No cash is accepted, only credit, debit—both can be added to the account for automatic payment for rides—and prepaid cards card can be used for GoGo credits which is a cost of \$60.

Guilderland Senior Services

Address:	141 Bavarian Way Altamont, NY 12009	 518-631-9589
Phone:	Enrollment: 518-280-7607	
Web Address:	www.townofguilderland.org/252/Senior-Services	
Who May Ride:	Guilderland residents 60+.	
Description:	Transportation provided to medical appointments, grocery stores, and Crossgates Mall.	
Can Accommodate:	Wheelchairs, service animals, limited vision.	
To Schedule:	Please call for further information.	
Fees:	Donations suggested.	

Town of Halfmoon Senior Express

Address:	2 Halfmoon Town Plaza Halfmoon, NY 12065	 518-664-2186
Web Address:	www.townofhalfmoon-ny.gov/senior-express	
Who May Ride:	Halfmoon residents 55+.	
Description:	Medical trips to Latham, Cohoes, Troy, Albany, Schenectady, Waterford, Malta, and Saratoga on Monday, Tuesday and Thursday. Local trips in Clifton Park or Halfmoon for medical appointments from Monday - Friday and local shopping trips on Wednesdays. Riders may bring a companion for assistance but need to notify when booking. Service hours: Monday - Friday, 7 a.m. - 3 p.m. No appointments after 1 p.m.	
Can Accommodate:	Wheelchairs.	
To Schedule:	Call between 8 a.m. - 2 p.m., at least 1 to 2 weeks ahead.	
Fees:	Free, donations accepted by cash or check.	

Jewish Family Services Project 5

Address: 184 Washington Ave. Ext., Albany, NY

Web Address: www.jfsneny.org/programsservices/project5

Email Contact: info@jfsneny.org

 **518-516-1107**

Who May Ride: Jewish seniors 60+.

Description: Volunteers provide rides for shopping and errands, cultural and social events, lunch with friends, medical and dental appointments. Drivers are not able to provide assistance getting in or out of the vehicle. Riders may bring a companion for assistance. Unable to accommodate wheelchairs.

Can Accommodate: People with limited vision.

To Schedule: Call for cost and ride availability.

Fees: Fees apply. Call for information on cost. Payable by cash, charge card, or check.

Kings Transportation Service

Address: 373 Delaware Ave., Albany, NY 12209

Web Address: www.ktsway.com

Email Contact: kingstranspo22@ktsway.com

 **518-331-0088**

Who May Ride: Individuals who can ambulate on their own.

Description: Curb-to-curb services for those who can ambulate on their own.
Service hours: Monday - Friday, 7 a.m. - 6 p.m.
Saturday, 8 a.m. - 5 p.m.

Can Accommodate: Individuals who can ambulate on their own, wheelchair accessible transportation coming soon.

To Schedule: Call between 7 a.m. - 6 p.m., Monday - Friday and 8 a.m. - 5 p.m. on Saturday

Fees: Call for details if not using insurance for payment.

Lyft

Web Address: www.lyft.com



Who May Ride: Anyone who registers for an account on the website or the Lyft app. You must provide credit card information.

Description: Provides exclusive taxi-style rides anytime and anywhere on request via computer or smartphone. No advance reservations. Lyft has a feature to “Request a Lyft” for someone else. Once a driver is selected, you should call or text the person you arranged transportation for to let them know they are picking up someone else. No assistance is provided.
Service hours: anytime.

To Schedule: Once registered, schedule through the website or app.

Fees: Usually \$7 and up. Payment is by credit card only, through the website or Lyft app. No payment needs to be provided in the vehicle. A cost estimator feature is available to determine the cost of the ride.

Mechanicville Public Transit

Address: 36 North Main St.
Mechanicville, NY 12118



Web Address: www.mechanicvilleny.gov/senior-center/pages/public-transportation-system

Who May Ride: No restrictions.

Description: Fixed-route transit service within the City of Mechanicville, with scheduled trips outside the City. Call or check the website for the regular service schedule. The schedule of outside trips is posted in the Senior Center. No assistance is provided, must be able to enter and exit the transit vehicle.
Service hours: Monday - Friday, 9 a.m. - 3 p.m.

Can Accommodate: Wheelchairs, rollator walkers, service animals, people with limited or no vision.

Fees: \$0.65 cash, except free for seniors 60+.

Medicaid Transportation

Web Address: www.medanswering.com

 **866-932-7740**

Who May Ride: Eligible Medicaid enrollees.

Description: Non-emergency medical transportation for eligible Medicaid enrollees. You must register to receive rides.

Can Accomodate: No restrictions.

To Schedule: Call as far ahead as possible to schedule a ride, but at least 3 days. Regular business hours are 7 a.m. to 6 p.m. You can create an online account and then arrange for transportation online.

Fees: None, for all authorized healthcare services.

Mohawk Non-Emergency Transportation

Address: 357 Kings Rd.,
Schenectady, NY 12304

 **518-374-5190**

Web Address: www.mohawkambulanceservice.com/services/non-emergency-transportation

Who May Ride: No restrictions.

Description: Curb-to-curb services and door-to-door services.
Service hours: 8 a.m. - 4 p.m.

Can Accommodate: Walker, wheelchair, and stretcher.

To Schedule: Call 8 a.m. - 4 p.m., in as much advanced notice as possible.

Fees: Call to get information about the cost.

Moreau Community Center Dial-A-Bus

Address:

144 Main St.
South Glens Falls, NY 12803

 **518-792-6007**

Web Address:

www.moreaucommunitycenter.org/services

Email Contact:

info@moreaucommunitycenter.org

Who May Ride:

Residents in a 10 mile radius of the South Glens Falls School District, including South Glens Falls, Moreau, Gansevoort, and part of Wilton, who are disabled or 55+. People 55+ from other areas can join scheduled trips if they meet the bus at the Community Center.

Description:

Provides transportation to local doctor's appointments. Also schedules trips within one hour drive, including grocery shopping, monthly lunches, and shopping at malls and garage sales. South Glens Falls and Moreau residents may be picked up at their home. No assistance is provided, but a companion is allowed.

Service hours: usually Monday, Tuesday, and Thursday, 8:30 a.m. - 3:30 p.m. for any type of appointment based on availability. Tuesday morning Walmart. Wednesday grocery shopping only. Friday specialty trips.

Can Accommodate:

Wheelchairs, service animals.

To Schedule:

Call at least 24 hours in advance.

Fees:

Suggested \$5 for local trips, \$7 for longer trips.

Town of New Scotland

Address: 2029 New Scotland Rd.
Slingerlands, NY 12159

 **518-439-9038**

Web Address: www.townofnewscotland.com/164Senior-Outreach

Email Contact: dengel@townofnewscotland.com

Who May Ride: Town of New Scotland residents, 62+.

Description: Curb-to-curb service provides rides with the following priority: medical, therapy appointments, groceries, and hair appointments. No transportation to employment or religious services. The Town also sponsors a number of trips, programs, and outings.
Service hours: Monday - Friday, 9 a.m. - 3 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision. Please bring an aide to assist you.

To Schedule: Reservations can be made by calling the Senior Outreach Coordinator at 518-439-9038, Monday - Friday, 8:30 a.m. - 3 p.m. Please leave a message and your call will be returned as soon as possible.

Fees: This program relies on volunteer drivers and donations from riders. No fee is charged; a suggested donation is \$5 each way for out-of-town trips and a few dollars each way within town. If you do not have the means, you will never be denied a ride.

Niskayuna Senior Center

Address:	2682 Aqueduct Rd. Niskayuna, NY 12309	 518-372-4969
Phone:	First-time callers: 518-372-4969	
Web Address:	www.niskayuna.gov/departments/senior_center/transportation_information.php	
Email Contact:	Lo'brien@niskayuna.org	
Who May Ride:	Niskayuna resident seniors 60+ who register with the Senior Center.	
Description:	Door-to-door service to the Senior Center, medical appointments, and shopping only in Schenectady County. Riders may bring a companion for assistance. Service hours: Tuesday and Thursday 10 a.m. - 2 p.m.	
Can Accommodate:	Service animals, people with limited or no vision.	
To Schedule:	Call at least a week before.	
Fees:	\$5 by cash.	

Rensselaer County Unified Family Services

Department for the Aging

Address: 99 Troy Rd., East Greenbush,
NY 12061

 **518-270-2734**

Web Address: www.rensco.com/631/medical-transportation

Who May Ride: Rensselaer County residents 60+.

Description: Please call 518-270-2734 for medical appointments. Rides to medical appointments for non-Medicaid residents only. An escort is required for anyone needing the wheelchair van. Must bring an aide for resident using a wheelchair. No charge for aide.

For transportation to the Senior Centers, call the Senior Centers directly at the following numbers:

- Troy Senior Center -518-270-5348
- Grafton Senior Center- 518-279-3413
- East Greenbush-Rensselaer Senior Center-518-487-4427
- Schodack Senior Center- 518-477-6581

Service hours for medical appointments: 9 a.m. - 3 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision for medical transportation only.

To Schedule: Call Monday - Friday between 8 a.m. - 3:30 p.m. Need to call 1 week in advance.

Fees: \$5 round trip for medical appointments in the County and \$6 outside the County, \$1 each direction to the Senior Centers. No charge for escort for medical appointments.

Rensselaer County Veterans Van Service

Address: 99 Troy Rd., East Greenbush,
NY 12061

 **518-270-2760**

Web Address: [www.rensco.com/379/
Medical-Van-Transportation](http://www.rensco.com/379/Medical-Van-Transportation)

Who May Ride: Veterans of Rensselaer County who do not drive or going to a medical procedure that prevents them from driving.

Description: Provides transportation to and from morning medical appointments at the Albany-Stratton VA Medical Center in Albany. Assistance is not provided, but riders may bring a companion if medically necessary.

Service hours: Monday - Friday in the mornings, on a first come, first served basis.

Service hours for medical appointments: 9 a.m. - 3 p.m.

Can Accommodate: Wheelchairs, people with limited or no vision, people with memory impairment who must have a companion with them.

To Schedule: Call at least 5 business days ahead; advise if you need the wheelchair van. Leave a detailed message if there is no answer.

Fees: No fees.

Safe Care Mobility Services

Address: 456 North Pearl St.,
Albany, NY 12204

 **518-462-5923**

Web Address: www.safecaremobility.com

Email Contact: info@safecaremobility.com

Who May Ride: No restrictions.

Description: Provides non-emergency door to door medical transportation in the capital region.

Can Accommodate: Walkers, wheelchairs and stretchers.

To Schedule: Call Monday - Friday between 7:30 a.m. - 4:30 p.m.

Fees: Call for rates.

Saratoga County Department of Aging and Youth Services

Address: 152 West High St.
Ballston Spa, NY 12020

 **518-884-4100**

Web Address: www.saratogacountyny.gov

Who May Ride: Saratoga County: city of Saratoga Springs, towns of Charlton, Galway, Providence, Edinburg, Northumberland, Greenfield, Ballston Spa, Milton and Malta. Residents 60+ who can't drive or do not own a vehicle. Must be able to get in and out of vehicles without assistance.

Description: Trips to medical appointments, grocery shopping, congregate meal sites, and other errands. All trips must be within Saratoga County. No assistance provided, but riders may bring a companion for assistance. Vans are not wheelchair accessible. Service hours: Monday - Friday, all rides for appointments, groceries, and errands must be scheduled between 10 a.m. - 2:30 p.m.

Can Accommodate: People with limited or no vision.

To Schedule: Call between 9 a.m. - 5 p.m., no later than noon 1 day in advance.

Fees: Suggested contribution of \$1 each way by cash or check.

Saratoga County Office for the Aging Senior Transportation Van

Address: 152 West High St.
Ballston Spa, NY 12020

 **518-884-4100**

Web Address: www.saratogacountyny.gov

Email Contact: aging@saratogacountyny.gov

Who May Ride: Saratoga County residents 60+.

Description: Volunteers provide rides to medical appointments in Glens Falls, Albany, Latham, Troy, Clifton Park, Schenectady, and areas within Saratoga County. Saratoga County Office for Aging coordinates this RSVP service. No assistance is provided, however riders may bring an assistant with them. Dementia patients must bring an assistant. Vehicle is not wheelchair accessible.

Service hours: 10 a.m. - 2:30 p.m.

Can Accommodate: People with limited or no vision, people with dementia.

To Schedule: Appointments should be scheduled between 10 a.m. - 2:30 p.m. Call at least 1 week ahead. Advise if bringing assistant.

Fees: \$2 suggested donation round trip within County. \$5 outside of County, by cash only.

Saratoga County Veterans' Service Agency

Address:	2144 Doubleday Ave. Ballston Spa, NY 12020	 518-884-4115
Phone:	After-hours cancellations 518-742-0863	
Web Address:	www.saratogacountyny.gov/departments/veterans-service-agency	
Who May Ride:	Saratoga County veterans who do not use a wheelchair.	
Description:	Provides transportation to the Albany-Stratton VA Medical Center with pick-up from locations in Saratoga County. Riders may bring a companion for assistance, if space is available. Service hours: Tuesday - Friday, appointments must be made between 9 a.m. - 12 p.m.	
Can Accommodate:	Service animals, people with limited or no vision, people with dementia.	
To Schedule:	Call at least 24 hours before ride is needed. Advise when you call if you will need to bring a companion.	
Fees:	None. Donations appreciated by cash or check.	

Saratoga Senior Center

Address: 290 West Ave., Suite 1,
Saratoga Springs, NY 12866



518-584-1621
x 2010

Web Address: www.saratogaseniorcenter.org

Who May Ride: Seniors 50+ who enroll in the Saratoga Senior Center and are living in Saratoga Springs, north, east, and west of Saratoga Springs as well as some other areas in Saratoga County.

Description: The Senior Center provides several options for transportation. The Community Connections Program uses volunteers to provide transportation for any purpose including medical, shopping, church, and hair appointments in Saratoga County. Must be able to independently get in and out of automobile. No wheelchairs. Shopping schedule varies in each building. In addition, the Center offers transportation to Price Chopper from various senior housing sites in Saratoga Springs area.

Can Accommodate: Service animals and walkers.

To Schedule: Call between 8 a.m. - 4 p.m., Monday - Friday, 3 days to 1 week in advance.

Fees: Community Connections Program is free for all individuals who are enrolled at the Saratoga Senior Center. Call for information.

Scotia Glenville Seniors

Address: 32 Worden Rd., Glenville, NY 12302

Web Address: [www.townofglenville.org/
senior-center/pages/transportation-services](http://www.townofglenville.org/senior-center/pages/transportation-services)

 **518-374-0734**

Who May Ride: Glenville residents 55+.

Description: Curb-to-curb rides for shopping and errands (no medical trips) within Scotia/Glenville. Vehicles are not wheelchair accessible and no assistance is available getting in and out of the vehicle.

Service hours: Monday - Friday, 9 a.m. - 3 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call Monday - Friday, 9 a.m. - 12 p.m. at least 1 day and up to 2 weeks in advance.

Fees: Donations are appreciated by cash or check.

Senior Projects of Ravena

Address: 9 Bruno Blvd., Ravena, NY 12143

 **518-756-8593**

Who May Ride: Southern Albany County residents 60+ who are registered with Access Transit.

Description: The Senior Center provides trips to the Ravena Senior Center and to local shopping in Ravena. No wheelchair vehicles for Senior Center trips. No assistance provided, but riders may bring a companion for assistance.

Service hours: Medical appointments are 5 days a week starting at 7:30 a.m. and last appointment is at 5:30 p.m. Trips to the Senior Center are Monday and Thursday nights. Call for details.

Can Accommodate: Call for details.

To Schedule: Call at least 2 days ahead for all trips. Advise if bringing assistant.

Fees: Suggested donation of \$1 for round trip to the Senior Center or \$10 for local shopping or medical appointments.

Stillwater Elder Care

Address: 19 Palmer St., Stillwater, NY 12170

Web Address: www.sacc.online/our-services/elder-care

Email Contact: ecare2515@gmail.com



Who May Ride: Stillwater and Mechanicville residents 60+ who are not on Medicaid.

Description: Curb-to-curb rides to medical facilities within 25 miles of Stillwater. Shopping may be available as time allows. Can only provide assistance getting in and out of the vehicle, and putting a walker or cane into the vehicle. Wheelchair accessible.
Service hours: Monday - Friday, 9 a.m. - 4 p.m.; all appointments must be before 2 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call at least 3 business days in advance (not including Saturday or Sunday.) Leave a message with your name, phone number, date, and time of appointment, and location of medical office. Advise if bringing assistant. All calls will be returned within 2 business days.

Fees: Donations of \$3 in-county or \$5 out-of-county are appreciated by cash or check.

Suburban Transportation

Address: 112 Morris Rd.,
Schenectady, NY 12304

Web Address: www.suburbantransport.com

Email Contact: info@suburbantransport.com

 **518-446-1000**

Who May Ride: No restrictions.

Description: Medial transportation, door-to-door and curb-to-curb.
Service hours: 7 a.m. - 5 p.m.

Can Accommodate: Wheelchairs, walkers and those who do not need assisted devices. Aids can ride along.

To Schedule: Call 8 a.m. - 5 p.m., Monday - Friday, 48 hours before the trip.

Fees: Call for details.

Uber

Web Address: www.uber.com

 **See website**

Who May Ride: Anyone who registers for an account on the website or through the Uber app. You must provide credit card information.

Description: Provides exclusive taxi-style rides anytime and anywhere on request via computer or smartphone. No advance reservations. Uber has a feature to “Request a Ride” for someone else. Once a driver has been selected, you should call or text the person you arranged transportation for to let them know they are picking up someone else. No assistance is provided.
Service hours: anytime.

To Schedule: Once registered, schedule through the website or app.

Fees: Usually \$7 and up depending on distance traveled. A cost estimator feature is available to determine cost of ride. Payment is by credit card only, through the website or through the Uber app. No payment needs to be provided in the vehicle.

Umbrella of the Capital District

Address: 9 North Broadway
Schenectady, NY 12305

 **518-346-5249**

Web Address: www.theumbrella.org

Email Contact: info@theumbrella.org

Who May Ride: Anyone over 62+ or who had a disability and has a membership to Umbrella.

Description: Membership organization. Paid workers can provide transportation for appointments, shopping, or social trips in one of two ways. They can use your own vehicle with a flat rate per hour or they can use their own vehicle and charge a rate per hour plus mileage expenses. The annual membership fee is based on income and ranges from \$155 to \$530. This membership includes access to services provided by handy men and women at the same hourly rate. Call for information about the program.

To Schedule: Call 1 week or more in advance.

Fees: Services are \$20 per hour, \$.70 per mile if using your own vehicle.

Waterford Senior Center

Address: 125 2nd St., Waterford, NY 12188

 **518-235-8500**

Web Address: www.town.waterford.ny.us/seniors

Who May Ride: Town and Village of Waterford residents 55+.

Description: Provides wheelchair accessible trips for medical appointments up to 25 miles outside of Waterford and non-wheelchair accessible trips to Hannaford on Wednesday mornings. No assistance is provided, but a companion is allowed.
Service hours: Monday - Thursday; all appointments should be scheduled between 10 a.m. - 2:30 p.m.

Can Accomodate: Wheelchairs for medical appointments only, service animals.

To Schedule: Call Monday - Thursday at least 1 week ahead of time.

Fees: None.

Wellness Express Transportation by Captain Community Human Services

Address: 543 Saratoga Rd., Glenville, NY 12302

 **518-399-3262**

Web Address: www.captaincares.org/what-we-do/seniorservices/wellness-express-transportation.html

Who May Ride: Residents 60+, Ballston, Burnt Hills, Charlton, Galway, Malta, Milton, Providence, and Village of Ballston Spa.

Description: Curb-to-curb medical transportation within a 50-mile radius of the point of origin. Call to discuss any assistance you may require.

Service hours: Monday - Friday, 8 a.m. - 4 p.m.

Can Accomodate: Walkers and foldable wheelchairs.

To Schedule: Call 2 weeks in advance.

Fees: No fees, but voluntary and confidential contributions are accepted.



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