

2021

Transportation Options *for Senior Adults* *in the Capital Region*



Albany County | Rensselaer County | Saratoga County | Schenectady County

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Albany Guardian Society

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TRANSPORTATION OPTIONS FOR SENIOR ADULTS IN THE CAPITAL REGION



DIRECTORY

For seniors, transportation is a vital aspect of remaining independent since it provides access to healthcare, support services, and community activities. Many Americans take for granted using their own vehicles to arrive at their destination with little thought about how they are going to get there.

For many seniors, health conditions prevent them from driving safely to appointments. Medical appointments, grocery shopping, and social activities can decrease after people no longer have the ability to drive themselves or have a friend or family member to transport them to their appointments. Arranging transportation to appointments can be a burdensome and sometimes impossible task without having current information on transportation options.

Yet, there are many options in addition to a personal vehicle for senior transportation. Public transportation, senior transportation vans, medical transportation services, volunteer-based transportation services, and taxis provide transportation services. More recent transportation options for seniors include Uber, Lyft, and GoGoGrandparent.

Often transportation options for seniors are highly dependent on where the senior lives (urban, suburban, or rural settings), including the county or municipality of residence; the ability to pay for the transportation services; and what type of adaptive equipment the rider needs (including a wheelchair or walker) to ambulate.

This directory provides the name, contact information, specific services provided, hours of service, accommodations, and fees for the senior transportation options in Albany, Rensselaer, Saratoga, and Schenectady counties.

Developed by Albany Guardian Society, the Capital District Transportation Committee and the Siena College NExT program, this directory is intended to assist seniors in finding the best and most affordable transportation options for their healthcare, support, and service appointments.



Albany Guardian Society is one of the oldest not-for-profit charitable foundations in the Capital District of New York State.

Founded in 1852, its mission is to improve the lives of seniors in the Capital Region, their families and their caregivers, through information, education, research, and collaboration. Albany Guardian Society's Institute offers over 140 classes per year in a small classroom setting, or through Zoom, on a wide range of topics of interest to both consumers and aging service providers. Albany Guardian Society also partners with organizations to convene community forums on an extensive array of topics that can improve the quality of lives for seniors. Along with this Transportation Directory, Albany Guardian Society publishes a Housing Options Directory. Both directories are for Albany, Rensselaer, Saratoga, and Schenectady counties.

For more information about AGS, go to www.albanyguardiansociety.org or call 518-434-2140.



The Capital District Transportation Committee (CDTC)

is the designated Metropolitan Planning Organization required by federal law for the Albany-Schenectady-Troy and Saratoga Springs metropolitan areas. Supported with federal funding, CDTC is a forum for local elected officials and transportation representatives to share ideas and make decisions about major transportation capital investments, including about \$100 million in mostly federal funding per year. The Regional Transportation Coordination Committee (RTCC) is hosted by CDTC and includes public, private, non-profit, and human services transportation providers. The RTCC works toward better integration and coordination of public transit-human service agency transportation services.

For more information about the CDTC, go to www.cdtcmpo.org or call 518-458-2161.



Siena College's Center for Academic Community Engagement program "Next Services"

cultivates interdisciplinary student led teams to engage in extensive capacity building research and consulting with local community organizations. This mission is accomplished through a threefold approach of faculty led classes, student led internships, and collaborative summer research.

How to Use this Directory

How Is the Directory Organized?

The directory is organized alphabetically by organization name. At the beginning of the directory, we have included a table showing which organizations provide services in each county – Albany, Rensselaer, Saratoga, and Schenectady.

Am I Eligible?

Many of the organizations listed here restrict their services to certain individuals. Restrictions may be based on your age, where you live, and whether you have a disability or other health condition. In addition, some organizations require you to pre-register before receiving a ride or other services. These restrictions are listed in the “Who May Ride” section within each listing.

Where Can I Go?

Most organizations listed here will provide services within a certain area. This area is frequently defined by town or city. Some organizations will only provide a ride for certain trip purposes, such as medical or shopping. This information is listed in the “Description” section within each listing.

What If I Have a Disability, or Need Special Accommodations?

This directory notes the ability to provide services if you use a wheelchair, have a service animal, have limited or no vision, or if you have dementia. These are all contained in the “Can Accommodate” section within each listing. If a listing does not have a “Can Accommodate” section, the organization may not have an ability to provide services to you. If you have any questions about available accommodations, you may contact the organization directly.

If you use a walker, cane, or other mobility aids, you will need to be able to enter and exit the vehicle without assistance, and load it into the vehicle yourself. If you use a large mobility aid and you are scheduling a ride in a small vehicle such as a van, you may want to advise the provider that you will need some space for your mobility aid.

Where Can I Get More Information?

Each listing provides contact information that you can use to contact each organization directly and request additional information.

What Do Transportation Providers Expect of Me?

All providers require riders to remain seated with a seatbelt, or in the case of a wheelchair, that it is secured, for the duration of the trip.

What About Taxis?

There are many different taxi companies in the Capital Region, some with only one vehicle, others with several vehicles. For the sake of simplicity, only taxi companies that have at least one wheelchair accessible vehicle are listed in this directory.

What is Uber and Lyft?

They are both private transportation services that employ individually contracted drivers to provide the transportation. Rides are arranged electronically (primarily through a smartphone) for one-way transportation.

What is GoGoGrandparent?

It’s a service accessed through the telephone that arranges transportation for seniors, using Uber or Lyft. There is a separate charge for this service beyond the cost of the transportation.

A family member or friend can be registered to receive text messages about the trip in case they are concerned about the person who requested the ride. They will receive text messages when the person requested a ride, who the name of the driver is, how long before the driver gets there, if they got picked up, and when they were driven back home.

Definitions

Adaptive Equipment

The items a person needs to help them with certain tasks. For this publication, examples of adaptive equipment could be a wheelchair, walker, rollator (a walker with wheels, sometimes handbrakes, and a seat), crutches, a cane, motorized scooter, or stretcher.

Ambulate

A term used to describe how you walk, get around, or move about.

Bedside-to-Bedside

Medically trained crew or personnel accompanies the rider when they are transported from one location to another. This includes transferring the person via wheelchair or mobile hospital bed to the properly equipped vehicle. The rider requires continued medical care or assistance from their departing location until they reach their receiving destination. This is the highest level of assistance.

Curb-to-Curb Service

The rider is picked up at the curb and then dropped off at the curb when they reach their destination. The rider must be able to get out of their home and out to the curb by themselves, without any assistance from the driver.

Door-to-Door

The rider may require door-to-door transportation if they need assistance getting out of their home and into their appointment. This involves trained drivers entering the residence and physically assisting the patient into a wheelchair, onto a stretcher, or simply helping them to walk out of their home. This is a higher level of assistance than curb-to-curb service.

Provider by County

ALBANY

Provider	Who May Ride	Page
A+ MediTrans.....	Anyone	10
ACC Medlink	Anyone	10
Access Transit Services	Albany residents 60+	11
Adirondack Trailways.....	Anyone	11
Advantage Transit/Yellow Cab.....	Anyone	12
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	12
Amazing Grace Transportation.....	Anyone	13
American Cancer Society.....	Cancer patients that transfer independently	13
Bethlehem Senior Services	Town of Bethlehem residents 60+	14
Capital City Taxi	Anyone	15
Capital District Medical Transportation	Anyone	15
CDTA.....	Anyone	18
CDTA STAR	Must be disabled	18
Colonie Senior Service Centers.....	Colonie residents 60+	19
Community Caregivers.....	Disabled, elderly and non-driving Individuals..	20
DAV Volunteer Transportation Network	Veterans	21
Eddy SeniorCare Transportation.....	Residents enrolled in Eddy SeniorCare / PACE	22
GoGoGrandparent.....	Anyone	23
Guilderland Senior Services	Guilderland residents 60+	25
Jewish Family Services Project 5	Jewish seniors 60+	26
Lyft.....	Anyone	27
Medicaid Transportation	Medicaid enrollees	28
New Scotland, Town of.....	New Scotland residents 62+	29
NY Connects	Anyone	30
Senior Projects of Ravena	Ravena residents 60+	35
Uber.....	Anyone	36
Umbrella of the Capital District.....	62+ or disabled	36

Provider by County

RENSSELAER

Provider	Who May Ride	Page
A+ MediTrans.....	Anyone	10
ACC Medlink	Anyone	10
Adirondack Trailways.....	Anyone	11
Advantage Transit/Yellow Cab.....	Anyone	12
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	12
Amazing Grace Transportation.....	Anyone	13
American Cancer Society.....	Cancer patients that transfer independently...	13
Capital City Taxi	Anyone	15
Capital District Medial Transportation.....	Anyone	15
CDTA.....	Anyone	18
CDTA STAR	Must be disabled	18
Eddy SeniorCare Transportation.....	Residents enrolled in	22
	Eddy SeniorCare / PACE	
GoGoGrandparent.....	Anyone	23
Jewish Family Services Project 5	Jewish seniors 60+.....	26
Lyft.....	Anyone	27
Medicaid Transportation.....	Medicaid enrollees	28
NY Connects	Anyone	30
Rensselaer County Unified Family Services Department for the Aging.....	60+	31
Rensselaer County Veterans Van Service.....	Veterans	32
Uber.....	Anyone	36
Umbrella of the Capital District.....	62+ or disabled	36

Provider by County

SARATOGA

Provider	Who May Ride	Page
A+ MediTrans.....	Anyone	10
ACC Medlink	Anyone	10
Adirondack Trailways.....	Anyone	11
Advantage Transit/Yellow Cab.....	Anyone	12
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicaid transportation	12
Amazing Grace Transportation.....	Anyone	13
American Cancer Society.....	Cancer patients that transfer independently...	13
Capital City Taxi	Anyone	15
Capital District Medical Transportation	Anyone	15
Care Links of Southern Saratoga County	Southern Saratoga County residents 60+	16
CDTA.....	Anyone	18
CDTA STAR	Must be disabled	18
Clifton Park Senior Express	Clifton Park residents 50+	19
Conkling Center, The.....	55+	20
Corinth Senior Citizens Center	Corinth residents 60+	21
GoGoGrandparent.....	Anyone	23
Greater Glens Falls FAME	Must be disabled	24
Greater Glens Falls Transit	Glens Falls residents	25
Halfmoon, Town of, Senior Express	Halfmoon residents 55+	26
Jewish Family Services Project 5	Jewish seniors 60+	26
Lyft.....	Anyone	27
Mechanicville Public Transit.....	Mechanicville residents	27
Medicaid Transportation.....	Medicaid enrollees	28
Moreau Community Center Dial-A-Bus	South Glens Falls School District residents	28
	55+ or disabled	
NearCare.....	Northern Saratoga seriously ill residents.....	29
NY Connects	Anyone	30
Saratoga County Office for the Aging.....	60+	32

(continued)

Provider By County

SARATOGA

Provider	Who May Ride	Page
Saratoga County Office for the Aging Senior Transportation Van	60+	33
Saratoga County Veterans' Service Agency.....	Veterans	33
Saratoga Senior Center	Saratoga Springs residents 50+	34
Stillwater Elder Care	Stillwater & Mechanicville residents 60+ who are not on Medicaid	35
Uber.....	Anyone	36
Umbrella of the Capital District.....	62+ or disabled	36
Waterford Senior Center	Waterford residents 60+.....	37
Wellness Express Transportation by Captain Community Human Services.....	60+	37

Provider By County

SCHENECTADY

Provider	Who May Ride	Page
A+ MediTrans.....	Anyone	10
ACC Medlink	Anyone	10
Adirondack Trailways.....	Anyone	11
Advantage Transit/Yellow Cab.....	Anyone	12
Alliance for Positive Health.....	HIV/AIDS patients not eligible for Medicare transportation	12
Amazing Grace Transportation.....	Anyone	13
American Cancer Society.....	Cancer patients that transfer independently...	13
Capital City Taxi	Anyone.....	15
Capital District Medical Transportation	Anyone.....	15
Catholic Charities Senior & Caregiver Support Services.....	Schenectady residents 60+	17
CDTA.....	Anyone	18
CDTA STAR	Must be disabled	18
Eddy SeniorCare Transportation.....	Residents enrolled in	22
	Eddy SeniorCare / PACE	
GoGoGrandparent.....	Anyone	23
Jewish Family Services Project 5	Jewish seniors 60+.....	26
Lyft.....	Anyone	27
Medicaid Transportation.....	Medicaid enrollees	28
Niskayuna Senior Center	Niskayuna residents 60+	30
NY Connects	Anyone.....	30
Scotia Glenville Seniors	Glenville residents 55+	34
Uber.....	Anyone	36
Umbrella of the Capital District.....	62+ or disabled	36

A+ MediTrans

Address: 23 Railroad Ave.
Albany, NY 12205

 **518-433-7433**

Phone: 518-433-7433

Web Address: www.rejha.com

Email Contact: rejhagroup@hotmail.com

Who May Ride: No restrictions.

Description: Provides door-to-door transportation for all trip purposes from any location.
Service hours: anytime.

Can Accommodate: Wheelchairs and stretchers, people with limited or no vision, people with dementia.

To Schedule: Advance notice preferred but last minute trips can be arranged.

Fees: \$12.50 base fare during business hours; \$30 base fare for door-to-door; plus \$2/mile, by cash, credit card, or check.

ACC Medlink

Address: 34 Hamilton St.
Albany, NY 12207

 **844-334-0162**

Phone: 844-334-0162

Web Address: www.medic-trans.com

Email Contact: info@medic-trans.com

Who May Ride: No restrictions.

Description: Bedside-to-bedside medical transportation with a minimum distance of 200 miles. Service includes shifting and turning, personal needs such as cleaning, maintaining a catheter, and prescribed medications. A state to state medical transport only.
Service hours: anytime.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Schedule ahead as much as possible but 24 hours is required.

Fees: Call or check the website.

Access Transit Services

Address: 85 Watervliet Ave.
Albany, NY 12206

 **518-437-5161**

Phone: 518-437-5161

Web Address: www.cdta.org/access-transit-services-faqs

Email Contact: accesstransit@cdta.org

Who May Ride: Albany County residents 60+ who do not own a car or have other means of transportation and are not Medicaid recipients; Medicaid recipients can go shopping once a week.

Description: Provides local rides to adult day programs, doctor appointments, pharmacy, congregate meals, and groceries. Also provides trips to medical appointments in Albany, Rensselaer, Saratoga, and Schenectady Counties. First time callers will need to be registered by a call center representative and sign a consent form.
Service hours: anytime.

Can Accommodate: Service dogs, wheelchairs, scooters, and lifts.

To Schedule: Call Monday – Friday, 8 a.m. – 5 p.m., at least 2 business days ahead unless it is an emergency.

Fees: Suggested contribution is half the cost of trip by cash, check, or money order.

Adirondack Trailways

Address: 34 Hamilton St., Albany, NY 12207

 **800-858-8555**

Phone: 518-427-7060 Albany

800-776-7548 other locations; 800-858-8555 for call center

Web Address: www.trailways.com

Who May Ride: No restrictions.

Description: Fixed route service with stops in downtown Albany, the Albany Airport, SUNY Albany, Saratoga Springs Train Station, and downtown Schenectady with service to destinations outside the Capital Region. Will provide assistance to get on and off the vehicle.
Service hours: according to scheduled routes.

Can Accommodate: Wheelchairs, service animals.

To Schedule: Tickets may be purchased at stations with ticket offices, subject to availability.

Fees: See website or call. Payment by credit or debit card online, cash or credit/debit card at ticket offices.

Advantage Transit/Yellow Cab

Address: 137 Lark St., Albany, NY 12210
Phone: 518-433-0100; Taxi: 518-434-2222
Web Address: www.albanyyellowcab.com
Email Contact: info@albanycarservice.com



Who May Ride: No restrictions.

Description: Taxi provider. Will lend a hand or push a wheelchair.
Service hours: anytime.

Can Accommodate: Wheelchairs, service animals.

To Schedule: Trips may be scheduled as needed.

Fees: Call for fees. Payment is by cash in the vehicle or credit cards over the phone.

Alliance for Positive Health

Address: 927 Broadway, Albany, NY 12207
Phone: 518-434-4686 x 2247
Web Address: www.allianceforpositivehealth.org/programservices/transportation
Email Contact: whitetransportation@alliancefph.org



Who May Ride: People living with HIV/AIDS who are not eligible for Medicaid transportation. In areas that have buses, a doctor note explaining the medical reason you can't use the bus is required to be eligible for a taxi.

Description: The program provides taxi rides, bus passes, and bus or train tickets to medical and other services that help you maintain your health.
Service hours: 9 a.m. – 5 p.m.

Can Accommodate: Wheelchairs, walkers.

To Schedule: Call or email 2 days ahead.

Fees: No fee.

Amazing Grace Transportation

Address: 1575 State St.
Schenectady, NY 12304

 **518-250-4664**

Phone: 518-250-4664

Web Address: www.amazinggracetransportation.com

Email Contact: info@amazinggracetransportation.com

Who May Ride: No restrictions.

Description: Provides non-emergency medical transportation and caters to senior clients in Schenectady, Albany, Saratoga, and Rensselaer counties. Offers transportation to and from adult day care facilities, hospitals, clinics, rehabilitation centers, errands, and other medical appointments.
Service hours: 7 a.m. – 6:30 p.m.

Can Accommodate: Wheelchairs, stretchers, assistive devices, and clients with special needs.

To Schedule: Call between 7 a.m. – 6:30 p.m.

Fees: Call for rates.

American Cancer Society

Address: 1 Penny Ln., Latham, NY 12210

 **800-227-2345**

Phone: 800-227-2345

Web Address: www.cancer.org/treatment/support-programs-and-services/road-to-recovery.html

Who May Ride: Cancer patients able to get in and out of a car.

Description: Curb-to-curb volunteer service to cancer-related medical appointments. No restrictions on area or distance, although all rides are subject to volunteer availability. Drivers can't provide assistance, but patients may bring a caregiver to assist them. Foldable wheelchairs and walkers are acceptable, if patient folds themselves.
Service hours: anytime, but rides are subject to volunteer availability.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call at least 3 business days and up to 2 months ahead. Advise if bringing caregiver or service animal.

Fees: No fee.

Bethlehem Senior Services

Address: 445 Delaware Ave.
Delmar, NY 12054

 **518-439-5770**

Phone: 518-439-5770

Web Address: www.townofbethlehem.org/262/transportation

Email Contact: posborne@townofbethlehem.org

Who May Ride: Town of Bethlehem residents who are 60 or older and live in their own homes or apartments and not in assisted living or nursing facilities.

Description: Curb-to-curb transportation, within 17 miles of Town Hall, in Town vehicles (cars/small buses) driven by trained volunteers supervised by Bethlehem Senior Services staff. Medical appointments and therapy are the priority with planned grocery shopping and hairdresser/barber appointments on specific days. Social and recreational trips are planned. Bank, pharmacy & voting are possible. Service hours: 8:30 a.m. – 3 p.m. Please do not make appointments beginning later than 2 p.m.

Can Accommodate: Wheelchairs.

To Schedule: Rides are pre-arranged. Call Monday – Friday, 9 a.m. – 3 p.m. Appointments should be scheduled as far in advance as possible.

Fees: No fee. Suggested donations are posted in vehicles.

Capital City Taxi

Address: 4 Admiral St., Albany, NY 12205

Phone: 518-488-2273

Web Address: www.albanynycapitalcitytaxi.com

Email Contact: capitalcitytaxi518@gmail.com



Who May Ride: No restrictions.

Description: Taxi service for all trip purposes with no location restrictions. Each passenger costs additional. Drivers will assist getting in and out of the vehicle, as well as loading and unloading packages.

Service hours: 24 hours a day, 7 days a week.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Call to schedule, there is no need to schedule in advance.

Fees: Call for fees. Cash or credit card.

Capital District Medical Transportation

Address: 203 Spruce St., Albany, NY 12210

Phone: 518-433-1600

Email Contact: ashleyaulbachcdmt@yahoo.com



Who May Ride: No restrictions.

Description: Subsidiary of Advantage Transit Group. Provides transportation for people in a wheelchair or stretcher, including Medicaid trips. Rides are generally but not guaranteed to be exclusive. Aide or escort may ride free. Service hours: 24 hours a day, 7 days a week.

Can Accommodate: Wheelchairs, stretchers, service animals, people with limited or no vision, people with dementia.

To Schedule: Calling at least 1 day ahead is preferable, but same day trips may be possible.

Fees: Payment is by cash, check, or if over the phone by credit card.

Care Links of Southern Saratoga County

Address: 543 Saratoga Rd.
Glenville, NY 12302



Phone: 518-399-3262

Web Address: <https://captaincares.org/care-links/care-links.html>

Who May Ride: Residents 60+ of Ballston, Charlton, Clifton Park, Halfmoon, Malta, and Mechanicville.

Description: Volunteer drivers provide rides for medical appointments and shopping. Call to discuss any assistance you may require.
Service hours: Monday – Friday, 8 a.m. – 4 p.m.

Can Accommodate: Walkers.

To Schedule: Call to reserve at least a week in advance, advise if assistance is needed.

Fees: No fees. But voluntary and confidential contributions are accepted.

Catholic Charities Senior & Caregiver Support Services

Address: 1462 Erie Blvd., 2nd Floor
Schenectady, NY 12305



518-357-9801

Phone: 518-357-9801

Web Address: www.ccseniorservices.org/transportation-program

Who May Ride: Schenectady County residents age 60+. Medical transportation is limited to those not receiving Medicaid.

Description: Transportation provides door-to-door non-emergent service within Schenectady County. Trips outside of the county may be available. Anyone wishing to access medical transportation must call the program in advance to complete the registration process. Must be 18 years or older to escort clients.

Transportation is provided to and from Catholic Charities congregate dining sites in Schenectady County. Grocery shopping and occasional special outings are also planned from each dining site. Registration and reservations are required.

Service hours: Monday – Friday, 9 a.m. – 3 p.m.

Can Accommodate: Wheelchairs, service animals, older adults with limited or no vision, individuals with dementia.
(May require an escort).

To Schedule: Call in advance. Advise if you need an escort.

Fees: There is no required fee for service. Medical transportation has a suggested donation of \$4 for ambulatory clients and \$6 for wheelchair clients. Congregate dining suggested contributions \$1.25 each way, an additional \$1 for shopping trips. Cash and checks accepted.

CDTA

Address: 110 Watervliet Ave., Albany, NY 12206



518-482-8822

Phone: 518-482-8822

Web Address: www.cdta.org

Who May Ride: No restrictions. Half Fare Navigator ID needed to be eligible for half fare.

Description: Fixed route transit along established bus routes in and around Albany, Saratoga Springs, Schenectady, Troy, and Rensselaer. Drivers will assist wheelchair users to secure the wheelchair once in vehicle.
Service Hours: 6 a.m. – 12 a.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

Fees: Senior citizens 65+: Half fare is \$32.50 for monthly pass; \$0.65-\$1.50 for a single ride by cash or Navigator card, which is available at CDTA sales office, online, Albany libraries, Price Chopper, Empire State Plaza visitor center, Regina Check Cashing, Proctor's Theater, Troy Savings Bank Music Hall, Palace Theater, main Troy library, Saratoga Springs Train Station.

CDTA STAR

Address: 110 Watervliet Ave., Albany, NY 12206



518-482-2022

Phone: 518-482-2022

Web Address: www.cdta.org/node/56

Email Contact: starreservations@cdta.org

Who May Ride: People who because of a disability or impairment are unable to use the regular fixed route buses.
Precertification is required and can take 21 business days.

Description: Complementary paratransit within 3/4 mile of a fixed CDTA route. Reasonable assistance is provided on and off the vehicle and to the building entrance. Companions may ride as space allows and with advance notice.
Service Hours: 6 a.m. - 1 a.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

To Schedule: Call or email before 4 p.m. the day before the trip is needed, up to 7 days in advance.

Fees: \$2.50 by cash, exact amount only; or STAR tickets.

Clifton Park Senior Express

Address: 1 Town Hall Plaza
Clifton Park, NY 12065



Phone: 518-371-4444

Web Address: www.cliftonpark.org/services/senior-services/senior-transportation

Who May Ride: Clifton Park residents 50+, adults with a disability considered on a time available basis.

Description: Rides for shopping and other appointments such as the senior center, churches, luncheons and activities, in Clifton Park only; and for medical appointments throughout the Capital Region. Drivers will assist getting in and out of the vehicle. An escort may accompany passengers needing assistance. Service hours: Monday – Friday, 8:30 a.m. – 4:30 p.m., in Clifton Park; out of town medical appointments on Monday, Tuesday, Thursday.

Can Accommodate: Wheelchairs, service animals.

To Schedule: Call Monday – Friday, 9 a.m. – 1 p.m., at least 1 week ahead for trips in Clifton Park, ideally 2 – 4 weeks in advance for out of town medical trips. Medical appointments should be scheduled between 9:30 a.m. – 2 p.m., and may take precedence in scheduling.

Fees: Donation envelopes are available in the vehicle.

Colonie Senior Service Centers

Address: 6 Winners Cir., Albany, NY 12205



Phone: 518-459-6064

Web Address: www.colonieseniors.org/transportation-services

Who May Ride: Colonie residents 60+ who register with the Centers' transportation department to use transportation services.

Description: Door-to-door van and shuttle bus to medical, pharmacy, shopping, social activities, and other errands in Albany, Rensselaer, Saratoga, and Schenectady Counties. Drivers and escorts can accompany riders. Service hours: Monday – Friday, 9 a.m. – 3:30 p.m. Schenectady is Tuesdays and Thursdays only.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision, people with dementia.

To Schedule: Call ahead 3 business days. Last minute medical appointments may be accommodated if schedule permits.

Fees: \$5 each way suggested donation by cash or check.

Community Caregivers

Address: 2021 Western Ave., Suite 104
Albany, NY 12203

 **518-456-2898**

Phone: 518-456-2898

Web Address: www.communitycaregivers.org

Email Contact: info@communitycaregivers.org

Who May Ride: Adults who need assistance to live independently in the towns of Berne, Knox, Guilderland, Altamont, Bethlehem (includes Delmar and parts of Glenmont), New Scotland (includes Voorheesville); applications must be completed prior to receiving services.

Description: Volunteers provide door-to-door transportation including to medical, shopping, errands and nursing home visits to a defined area in the Capital District. Drivers can't offer hands-on help; riders must be capable of getting in and out of a car independently.
Service hours: Monday – Friday, 9 a.m. – 4 p.m.

Can Accommodate: Walkers.

To Schedule: Call to reserve; 10 days' notice is required.

Fees: No fee, but donations are appreciated.

The Conkling Center

Address: 79 Warren St., Glens Falls, NY 12801

 **518-793-1494**

Phone: Main number: 518-793-1494
Reservations: 518-793-7433

Web Address: www.theconklingcenter.org/on-the-go

Email Contact: mgleason@theconklingcenter.org

Who May Ride: 55+. All pick-up and drop-off locations must be within 20 miles of the City of Glens Falls. Pre-registration is required before making a reservation.


Description: Door-to-door service to medical and rehabilitation appointments, banks, grocery stores, hairdressers, restaurants, and many other locations within 20 miles of the City of Glens Falls. Individuals requiring assistance, including people with dementia, need to bring a family member or caregiver. All riders must use the ramp.
Service hours: Monday – Friday, 8:30 a.m. – 4 p.m.

Can Accommodate: Wheelchairs, people with limited or no vision, people with dementia.


To Schedule: Call Monday – Friday, 8:30 a.m. – 11:30 a.m. about 2 weeks ahead of time; advise if bringing an assistant.

Fees: No fee, but donations appreciated by cash or check (donation envelopes are available in vehicles).

Corinth Senior Citizens Center

Address:	22 Hamilton Ave., Corinth, NY 12822	 518-654-2040
Phone:	518-654-2040	
Web Address:	www.townofcorinthny.org/seniorcenter.aspx	
Who May Ride:	Corinth senior residents 60+ who are unable to drive or do not own a vehicle. Must be able to get in and out of vehicle without assistance.	
Description:	Volunteers provide trips to medical appointments, grocery shopping, meals at the Senior Center, and other errands. Shopping trips are available 3 times a month to Saratoga Springs or Glens Falls. No assistance provided, but riders may bring a companion for assistance. Vans are not wheelchair accessible. Service hours: Monday – Friday.	
Can Accommodate:	Service animals, people with limited or no vision.	
To Schedule:	Call between 8 a.m. – 3 p.m. 48 hours or more in advance.	
Fees:	Suggested donation of \$1 by cash or check.	

DAV Volunteer Transportation Network

Address:	Albany Stratton VAMC 113 Holland Ave., Rm. 111 Albany, NY 12208	 518-626-5504
Phone:	518-626-5504; Fax 518-626-5511	
Who May Ride:	Albany County veterans.	
Description:	You must be a veteran and enrolled in VA health care. Volunteer drivers provide rides to and from medical appointments at VA medical facilities. No assistance is available but riders may bring a companion who can help them. Vehicles are not wheelchair accessible. Service hours: Monday – Friday, 7 a.m. – 12 p.m.	
Can Accommodate:	Service animals, people with limited or no vision.	
To Schedule:	Call Monday – Friday, 5:30 a.m. – 2 p.m., 2 days in advance.	
Fees:	None.	

Eddy SeniorCare (Program of All-Inclusive Care of the Elderly Transportation)



See County

Address: 1938 Curry Rd.
Schenectady, NY 12303 - Schenectady County
385 Watervliet-Shaker Rd.
Latham, NY 12110 - Albany/Rensselaer County

Phone: Albany & Rensselaer: 518-213-7526
Schenectady: 518-382-3290

Web Address: www.eddyseniorcare.com

Email Contact: escpacereferrals@sphp.com

Who May Ride: Participants enrolled in Eddy SeniorCare/PACE.

Description: Provides non-emergency medical transportation and caters to senior clients in Schenectady, Albany, and Rensselaer counties. Offers transportation to and from adult day care facilities, hospitals/ER/urgent care, respite, all urgent and non-urgent medical related transportation clinics, and rehabilitation centers. Service hours: anytime.

Can Accommodate: Wheelchairs, stretchers, assistive devices, and clients with special needs.

To Schedule: Call between 8 a.m. – 4:30 p.m.

Fees: None. Eddy SeniorCare serves as the participant's Medicare and Medicaid insurance and covers transportation.

GoGoGrandparent

Address: 5055 Sweetwater Rd.
Bonita, CA 91902

 **855-464-6872**

Phone: 855-464-6872

Web Address: www.gogograndparent.com

Who May Ride: Anyone who is able to transfer in and out of the car independently.

Description: A third-party company that provides concierge service by telephone for registered members by using Uber and Lyft. You do not need a smartphone or the Internet. A family member or friend can be registered to receive text messages about the trip.
Service hours: anytime.

Can Accommodate: Wheelchairs, service animals, visually impaired, hard of hearing, poor memory.

To Schedule: You must register to become a member by calling their phone number and at the same time you can schedule a ride.

Fees: There is a concierge fee of \$0.27/minute, plus the Uber or Lyft ride fare. No cash is accepted only credit, debit, and prepaid cards are accepted.

Greater Glens Falls FAME

Address: 495 Queensbury Ave.
Queensbury, NY 12801

 **518-792-1085**

Phone: 518-792-1085

Web Address: www.gftransit.org

Who May Ride: Riders must have a disability, certified by Glens Falls Transit staff, that prevents them from using or navigating Greater Glens Falls Transit.

Description: Complementary paratransit in Moreau and South Glens Falls to Glens Falls and Fort Edward, Queensbury, and Lake George. Call for location eligibility. If you require assistance, your attendant may ride free of charge. Please note, the need for assistance must be documented as part of your FAME application.
Service hours: Monday – Saturday, generally 7 a.m. – 6 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

To Schedule: Call Monday – Friday, 9 a.m. – 4:30 p.m., 1 to 14 days before ride is needed.

Fees: \$2 plus \$1 if trip would require a transfer on Greater Glens Falls. Transit by cash (exact change only) or tokens.

Greater Glens Falls Transit

Address: 495 Queensbury Ave.
Queensbury, NY 12801

 **518-792-1085**

Phone: 518-792-1085

Web Address: www.gftransit.org

Who May Ride: No restrictions.

Description: Fixed-route transit in Moreau and South Glens Falls to Glens Falls. Transfers are available to Fort Edward, Queensbury, and Lake George. Check the website or call for bus stop locations and timetables. No assistance is provided, except to tie down wheelchairs.
Service hours: Monday – Saturday, 7 a.m. – 6 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

Fees: \$1, or \$0.50 for 60+ and disabled; transfers \$0.50 by cash, tokens, or monthly passes.

Guilderland Senior Services

Address: 141 Bavarian Way
Altamont, NY 12009

 **518-631-9589**

Phone: Enrollment: 518-280-7607

Web Address: www.townofguilderland.org/senior-services

Who May Ride: Guilderland residents 60+.

Description: Transportation provided to medical appointments, and grocery stores, and malls.

Can Accommodate: Wheelchairs, service animals, limited vision.

To Schedule: Please call for further information.

Fees: Donations suggested.

Town of Halfmoon Senior Express

Address: 2 Halfmoon Town Plaza
Halfmoon, NY 12065

 **518-664-2186**

Phone: 518-664-2186

Web Address: www.townofhalfmoon-ny.gov/senior-express

Who May Ride: Halfmoon residents 55+.

Description: Medical trips to Latham, Cohoes, Troy, Albany, Schenectady, Mechanicville, Malta, and Saratoga on Monday, Tuesday and Thursday. Local trips for medical and shopping. Riders may bring a companion for assistance.
Service hours: Monday – Friday, 7 a.m. – 3 p.m.
No appointments after 1 p.m.

Can Accommodate: Wheelchairs.

To Schedule: Call between 8:30 a.m. – 2 p.m., 1 day in advance for local shopping and at least 1 week ahead for medical appointments.

Fees: Free, donations accepted by cash or check.

Jewish Family Services Project 5

Address: 184 Washington Ave. Ext.
Albany, NY 12203

 **518-514-2143**

Phone: 518-514-2143

Web Address: www.jfsneny.org/programsservices/project5

Email Contact: info@jfsneny.org

Who May Ride: Jewish seniors 60+.

Description: Volunteers provide rides for shopping and errands, cultural and social events, lunch with friends, medical and dental appointments. Drivers are not able to provide assistance getting in or out of the vehicle. Riders may bring a companion for assistance.

Can Accommodate: People with limited vision.

To Schedule: Call for cost and ride availability.

Fees: Fees apply. Call for information on cost.
Payable by cash or check.

Lyft

Web Address: www.lyft.com



Who May Ride: Anyone who registers for an account on the website. You must provide credit card information.

Description: Provides exclusive taxi-style rides anytime and anywhere on request via computer or smartphone. No advance reservations. Lyft has a feature to "Request a Lyft" for someone else. Once a driver is selected, you should call or text them to let them know they are picking up someone else. No assistance is provided.
Service hours: anytime.

To Schedule: Once registered, schedule through the website or app.

Fees: Usually \$7 and up. Payment is by credit card only, through the website. No payment needs to be provided in the vehicle. A cost estimator feature is available to determine the cost of the ride.

Mechanicville Public Transit

Address: 36 North Main St.
Mechanicville, NY 12118



Phone: 518-664-5651 x 4
Senior Center: 518-664-7877

Who May Ride: No restrictions.

Description: Fixed-route transit service within the City of Mechanicville, with scheduled trips outside the City. Call or check the website for the regular service schedule. The schedule of outside trips is posted in the Senior Center. No assistance is provided, must be able to enter and exit the transit vehicle.
Service hours: Monday – Friday, 9:30 a.m. – 1:30 p.m.
Summer hours are subject to change.
Call for Saturday church transportation 3 p.m. – 5 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

Fees: \$0.65 cash, except free for seniors 60+.

Medicaid Transportation

Phone: Albany County: 855-360-3549
Rensselaer County: 855-852-3293
Saratoga County: 855-852-3292
Schenectady County: 855-852-3291



Web Address: www.medanswering.com

Who May Ride: Eligible Medicaid enrollees.

Description: Non-emergency medical transportation for eligible Medicaid enrollees. You must register to receive rides.

Can Accommodate: No restrictions.

To Schedule: Call as far ahead as possible to schedule a ride, but at least 3 days.

Fees: Call your county for more information.

Moreau Community Center Dial-A-Bus

Address: 144 Main St.
South Glens Falls, NY 12803



Phone: 518-792-6007 x 20

Web Address: www.moreaucommunitycenter.org

Email Contact: jeanne@moreaucommunitycenter.org

Who May Ride: Residents in the South Glens Falls School District, including South Glens Falls, Moreau, Gansevoort, and part of Wilton, who are disabled or 55+. People 55+ from other areas can join scheduled trips if they meet the bus at the Community Center.

Description: Provides transportation to local doctor's appointments. Also schedules trips within one hour drive, including grocery shopping, monthly lunches, and shopping at malls and garage sales. South Glens Falls and Moreau residents may be picked up at their home. No assistance is provided, but a companion is allowed. Service hours: usually 8:30 a.m. – 3:30 p.m. Wednesday for grocery shopping. Monday and Tuesday for medical appointments. Thursday and Friday for special trips.

Can Accommodate: Wheelchairs, service animals.

To Schedule: Call between 24 hours and 1 week in advance.

Fees: \$3 for local trips, \$7 for longer trips by cash or check are appreciated. Special trips may be more.

Nearcare

Address: 142 Bay St., Glens Falls, NY 12801

Phone: 518-798-6648

 **518-798-6648**

Web Address: www.nearcare.org

Who May Ride: Northern Saratoga, Warren, and Washington County residents who are seriously or terminally ill. Must become a client before receiving services.

Description: Volunteers provide non-hands-on, non-medical support and assistance with errands and shopping. Services include rides to medical appointments and errands.
No wheelchair accessibility.
Service hours: dependent on volunteer availability.

Can Accommodate: Walkers.

To Schedule: Discuss with Nearcare staff during an initial home visit. Rides to appointments should be scheduled as far in advance as possible.

Fees: Free. Donations to Nearcare are welcome, but not in the vehicle.

Town of New Scotland

Address: 2029 New Scotland Rd.
Slingerlands, NY 12159

Phone: 518-439-9038

 **518-439-9038**

Web Address: www.townofnewscotland.com/164/senior-outreach

Email Contact: dengel@townofnewscotland.com

Who May Ride: Town of New Scotland residents, 62+.

Description: Curb-to-curb service provides rides within 15 miles of New Scotland Town Hall in the following priority: medical, geriatric daycare, therapy appointments, groceries, hair appointments, and voting. No transportation to employment or religious services. The Town also sponsors a number of trips, programs, and outings.
Service hours: Monday – Friday, 9 a.m. – 3 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision. Please bring an aide to assist you.

To Schedule: Reservations can be made by calling the Senior Outreach Coordinator at 518-439-9038, Monday – Friday, 8:30 a.m. – 3 p.m. Please leave a message and your call will be returned as soon as possible.

Fees: This program relies on volunteer drivers and donations from riders. No fee is charged; a suggested donation is \$5 each way for out-of-town trips and a few dollars each way within town. If you do not have the means, you will never be denied a ride.

Niskayuna Senior Center

Address: 2682 Aqueduct Rd.
Niskayuna, NY 12309

 **518-372-4969**

Phone: First-time callers: 518-372-4969
Reservations: 518-495-6202

Web Address: www.niskayuna.org/senior-center

Email Contact: Lstevens@niskayuna.org

Who May Ride: Niskayuna resident seniors 60+ who register with the Senior Center.

Description: Door-to-door service to the Senior Center, medical appointments, and shopping only in Schenectady County. Riders may bring a companion for assistance. Service hours: Tuesday and Thursday 10 a.m. – 2 p.m.

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

To Schedule: Call by noon the day before.

Fees: \$5 by cash.

NY Connects

Phone: Albany County: 518-447-7177
Rensselaer County: 518-270-2730
Schenectady County: 518-382-8481 x 302
Saratoga County: 518-714-4826

 **See County**

Web Address: www.nyconnects.ny.gov

Who May Ride: Call your county for details.

Description: NY Connects provides unbiased information on long-term services and supports statewide, including transportation. This is an informational resource. NY Connects does not provide the transportation. The service is available in a searchable online database and by phone.

Rensselaer County Unified Family Services Department for the Aging

Address: 1600 7th Ave., 4th Floor
Troy, NY 12180

 **518-270-2734**

Phone: 518-270-2734

Web Address: www.rensco.com/departments/departments-of-aging

Who May Ride: Rensselaer County residents 60+.

Description: Rides to medical appointments non-Medicaid within reasonable distance and to the Senior Centers. For pickup or dropoff in the outskirts, appointment times must be between 10 a.m. – 1 p.m. An escort is recommended if using the wheelchair van.

The van schedule for the centers is below:

Monday: Troy and Schodack

Tuesday: Troy and Schodack

Wednesday: Troy and Rensselaer

Thursday: Troy, Hoosick Falls, and Rensselaer

Friday: Troy, Schodack, and Grafton

Can Accommodate: Wheelchairs, service animals, people with limited or no vision.

To Schedule: Call Monday – Friday between 8 a.m. – 3:30 p.m.
Need to call 4 weeks in advance.

Fees: \$5 round trip for medical appointments in the County and \$6 outside the County, \$1 each direction to the Senior Centers by cash or check. No charge for escort.

Rensselaer County Veterans Van Service

Address: 1600 Seventh Ave, 4th Fl.
Troy, NY 12180

 **518-270-2760**

Phone: 518-270-2760

Web Address: www.rensco.com/departments/veterans

Who May Ride: Veterans of Rensselaer County.

Description: Provides transportation to and from morning medical appointments at the Albany-Stratton VA Medical Center in Albany. Assistance is not provided, but riders may bring a companion if medically necessary.
Service hours: Monday – Friday in the mornings, on a first come, first served basis.

Can Accommodate: Wheelchairs, people with limited or no vision, people with dementia.

To Schedule: Call at least 5 business days ahead; advise if you need the wheelchair van. Leave a detailed message if there is no answer.

Fees: No fees. Donations accepted but not in the vehicle.

Saratoga County Office for the Aging

Address: 152 West High St.
Ballston Spa, NY 12020

 **518-884-4100**

Phone: 518-884-4100

Web Address: www.saratogacountyny.gov/departments/office-for-the-aging

Email Contact: aging@saratogacountyny.gov

Who May Ride: Saratoga County: city of Saratoga Springs, towns of Charlton, Galway, Providence, Edinburg, Northumberland, Greenfield, Ballston Spa, Milton and Malta. Residents 60+ who can't drive or do not own a vehicle. Must be able to get in and out of vehicles without assistance.

Description: Trips to medical appointments, grocery shopping, congregate meal sites, and other errands. All trips must be within Saratoga County. No assistance provided, but riders may bring a companion for assistance. Vans are not wheelchair accessible.
Service hours: Monday – Friday, all rides for appointments, groceries, and errands must be scheduled between 10 a.m. – 2:30 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call between 9 a.m. – 5 p.m., no later than noon 1 day in advance.

Fees: Suggested contribution of \$1 each way by cash or check.

Saratoga County Office for the Aging Senior Transportation Van

Address: 152 West High St.
Ballston Spa, NY 12020

 **518-884-4100**

Phone: 518-884-4111

Who May Ride: Saratoga County residents 60+.

Description: Volunteers provide rides to medical appointments in Glens Falls, Albany, Latham, Troy, Clifton Park, Schenectady, and areas within Saratoga County. Saratoga County Office for Aging coordinates this RSVP service. No assistance is provided, however riders may bring an assistant with them. Dementia patients must bring an assistant. Vehicle is not wheelchair accessible.
Service hours: 10 a.m. – 2:30 p.m.

Can Accommodate: People with limited or no vision, people with dementia.

To Schedule: Appointments should be scheduled between 10 a.m. – 2:30 p.m. Call at least 1 week ahead. Advise if bringing assistant.

Fees: \$2 suggested donation round trip within County. \$5 outside of County, by cash only.

Saratoga County Veterans' Service Agency

Address: 2144 Doubleday Ave.
Ballston Spa, NY 12020

 **518-884-4115**

Phone: 518-884-4115; after-hours cancellations 518-742-0863

Web Address: www.saratogacountyny.gov/departments/veterans-service-agency

Who May Ride: Saratoga County veterans.

Description: Provides transportation to the Albany-Stratton VA Medical Center with pick-up from locations in Saratoga County. Riders may bring a companion for assistance, if space is available.
Service hours: Tuesday – Friday, appointments must be made between 9 a.m. – 12 p.m.

Can Accommodate: Service animals, people with limited or no vision, people with dementia.

To Schedule: Call at least 24 hours before ride is needed. Advise when you call if you will need to bring a companion.

Fees: None. Donations appreciated by cash or check.

Saratoga Senior Center

Address: 5 Williams St.
Saratoga Springs, NY 12866

Phone: 518-584-1621 x 206

Web Address: www.saratogaseniorcenter.org



Who May Ride: Seniors 50+ living in Saratoga Springs, north, east, and west of Saratoga Springs as well as some other areas in Saratoga County.

Description: The Senior Center provides several options for transportation. The Community Connections Program uses volunteers to provide transportation for any purpose including medical, shopping, church, and hair appointments in Saratoga County. Must be able to independently get in and out of automobile. No wheelchairs. In addition, the Center offers transportation to Price Chopper from various senior housing sites in the Saratoga Springs area.

Can Accommodate: Service animals and walkers.

To Schedule: Call 1 week in advance.

Fees: Community Connections Program is free. Shuttles have nominal fees or free. Call for information.

Scotia Glenville Seniors

Address: 32 Worden Rd., Glenville, NY 12302

Phone: 518-374-0734

Web Address: www.townofglenville.org/senior-center-transportation-services



Who May Ride: Glenville residents 55+.

Description: Curb-to-curb rides for shopping and errands (no medical trips) within Glenville. Vehicles are not wheelchair accessible and no assistance is available getting in and out of the vehicle.
Service hours: Monday – Friday, 9 a.m. – 3 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call Monday – Friday, 9 a.m. – 12 p.m. at least 1 day and up to 2 weeks in advance.

Fees: Donations are appreciated by cash or check.

Senior Projects of Ravena

Address: 9 Bruno Blvd., Ravena, NY 12143
Phone: 518-756-8593



Who May Ride: Ravena residents 60+ who are registered with Access Transit.

Description: CDTA Access Transit provides wheelchair accessible trips to medical appointments in Ravena, Albany, and Colonie. The Senior Center provides trips to the Ravena Senior Center and to local shopping in Ravena. No wheelchair vehicles for Senior Center trips. No assistance provided, but riders may bring a companion for assistance.

Service hours: Medical appointments are 5 days a week starting at 8:30 a.m. and last appointment is at 2 p.m.
Trips to the Senior Center are Monday – Thursday nights.
Call for details.

Can Accommodate: Service animals.

To Schedule: Call 2 days ahead for all trips. Advise if bringing assistant.

Fees: Requested donation of \$1 for Senior Center or \$3 for local shopping by cash or check.

Stillwater Elder Care

Address: 19 Palmer St., Stillwater, NY 12170

Phone: 518-664-2515 x 218



Website: www.sacc.online/our-services/elder-care/

Email Contact: ecare2515@gmail.com

Who May Ride: Stillwater and Mechanicville residents 60+ who are not on Medicaid.

Description: Curb-to-curb rides to medical facilities within 25 miles of Stillwater. Shopping may be available as time allows. Can only provide assistance getting in and out of the vehicle, and putting a walker or cane into the vehicle. Wheelchair accessible.

Service hours: Monday – Friday, 8 a.m. – 2 p.m.
All appointments must be before 2 p.m.

Can Accommodate: Service animals, people with limited or no vision.

To Schedule: Call 1 week in advance (not including Saturday or Sunday.) Leave a message with your name, phone number, date, and time of appointment, and location of medical office. Advise if bringing assistant. All calls will be returned within 2 business days.

Fees: Donations of \$3 in-county or \$5 out-of-county are appreciated by cash or check.

Uber

Web Address: www.uber.com



Who May Ride: Anyone who registers for an account on the website. You must provide credit card information.

Description: Provides exclusive taxi-style rides anytime and anywhere on request via computer or smartphone. No advance reservations. Uber has a feature to "Request a Ride" for someone else. Once a driver has been selected, you should call or text them to let them know they are picking up someone else. No assistance is provided. Service hours: anytime.

To Schedule: Once registered, schedule through the website or app.

Fees: Usually \$7 and up depending on distance traveled. A cost estimator feature is available to determine cost of ride. Payment is by credit card only, through the website. No payment needs to be provided in the vehicle.

Umbrella of the Capital District

Address: 9 North Broadway
Schenectady, NY 12305



Phone: 518-346-5249

Web Address: www.theumbrella.org

Email Contact: info@theumbrella.org

Who May Ride: Seniors 62+ or have a disability who live in Albany, Rensselaer, Saratoga, or Schenectady Counties

Description: Membership organization. Volunteers and paid workers transport you in your own car for purposes including appointments, shopping, and social trips. Must own your own car. Annual fee is based on income and ranges from \$156 to \$530.

To Schedule: Call 1 week or more in advance.

Fees: Services are \$15 per hour.

Waterford Senior Center

Address: 125 2nd St., Waterford, NY 12188
Phone: 518-235-8500



Who May Ride: Town and Village of Waterford residents 60+.

Description: Provides wheelchair accessible trips for medical appointments and non-wheelchair accessible trips to Price Chopper and Hannaford Wednesday mornings. No assistance is provided, but a companion is allowed. Service hours: Monday – Thursday. All appointments should be scheduled between 10 a.m. – 2:30 p.m.

Can Accommodate: Wheelchairs for medical appointments only, service animals.

To Schedule: Call Monday – Thursday about 1 week ahead of time.

Fees: None.

Wellness Express Transportation by Captain Community Human Services

Address: 543 Saratoga Rd.
Glenville, NY 12302



Phone: 518-399-4624

Web Address: www.captaincares.org/what-we-do/seniorservices/wellness-express-transportation.html

Who May Ride: Residents 60+, Ballston, Charlton, Galway, Malta, Milton, Providence, and Village of Ballston Spa.

Description: Medical transportation within a 50-mile radius of the point of origin. Call to discuss any assistance you may require. Service hours: Monday – Friday, 8 a.m. – 3:30 p.m.

Can Accommodate: Walkers.

To Schedule: Call 1 week in advance.

Fees: No fees. But voluntary and confidential contributions are accepted.

Notes



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